



Traditions and Expectations

Guest Information

Welcome to El Caballero Country Club. We look forward to your visit to the club. In anticipation of your upcoming round, we want to provide you with a brief insight on some of our club's traditions and expectations. Kindly review the following expectations and be sure to share this information with your playing companions.

- **Arrival:** Upon arriving at El Caballero, the front gate attendant will direct you to valet and to your respective locker room. If arriving prior to 9:00am, please self-park and a member of our golf services team will assist you. Please use the locker room to change into proper golf attire and golf shoes. The parking lot is not an acceptable place for changing.
- **Attire:** El Caballero has a Dress Code (i.e. denim, cargo shorts, tee shirts, tank tops, sweat suits or other tight, exercise clothing, women's skirts/shorts shorter than middle of the thigh are not permitted.) Hats must be worn forward and Men's shirts must be tucked in at all times. Men's shirts must have collars and sleeves. Women's shirts and blouses must have collars and/or sleeves.
- **Caddies:** All guest groups with two or more guests will be assigned a caddie. Please contact our Caddie Manager, Ernie Giapapas, at egiapapas@elcaballerocc.com for any specific requests. Each caddie is paid a base rate plus gratuity. Please pay the caddie gratuity directly in cash or from an EFT account following the round.
- **Cell Phones:** Please put your mobile device on silent prior to leaving your vehicle. You may speak on the device in the parking lot, locker rooms, and far areas of the course only.
- **Food and Beverage:** You are welcome to use the snack bar and main club house eating areas. All F&B related charges will be billed to your host member.
- **Golf Shop:** Fees for the day will be billed to your host member's account. We are happy to extend our member pricing to you for all golf shop purchases.
- **Locker Room:** Our fully staffed locker rooms are available for your use before and after your round. Guest lockers will be provided.
- **Pace of Play:** Each group is expected to play in 4 hours, 10 minutes or less and maintain a one hole spacing. If your group is out of position, the Marshall may need the group to skip a hole to get back into position.
- **Directions:** El Caballero is located south of Reseda Blvd off the 101 Freeway in Tarzana. Please exit Reseda, head south, turn left on Tarzana Drive, and a right into the club. Please note that our front gate entrance is marked with the club name.

Your support and understanding of our customs is very much appreciated, and we would invite you to contact the Golf Shop at 818-654-3092 if you have any additional questions, or require any further assistance. In the meantime, we wish you safe travels and look forward to welcoming you to El Caballero Country Club!

Sincerely,

Brett Mormann, PGA Director of Golf